

## **Order Placement, Supplier Base Compound Shipment and PCCA Receipt**

When orders are placed with approved suppliers, the process to physically make the needed APIs and compounding ingredients is initiated. Suppliers manufacture, package, and ship in accordance to their PCCA purchase orders. PCCA receives the supplier shipments in controlled environments (Figure 3.2).

All supplier shipments are tested by the PCCA quality control personnel, using a broad spectrum of criteria as dictated by PCCA's testing protocol. Only the APIs and compounding ingredients that pass the QC test are formally accepted and placed into inventory (Figures 3.3 and 3.4).



**FIGURE 3.2**

Raw chemicals await testing to verify quality and labeling. (From PCCA. With permission.)



**FIGURE 3.3**

Quality control testing of chemicals to determine potency and quality. (From PCCA. With permission.)